

2021

Community Impact Report



We show up



**Memorial
Health**



Committed to Our Community

As part of a nationwide push to end opioid addiction, Memorial Health collected 300 lbs of unused drugs.

COMMUNITY IMPACT SINCE FEBRUARY 2018



Patient Encounters
752K



ER Visits
308K



Salaries, Wages & Benefits Paid
\$909 Million



Charity Care
\$188.6 Million



State & Local Taxes Paid
\$52 Million



Capital Investments
\$804 Million



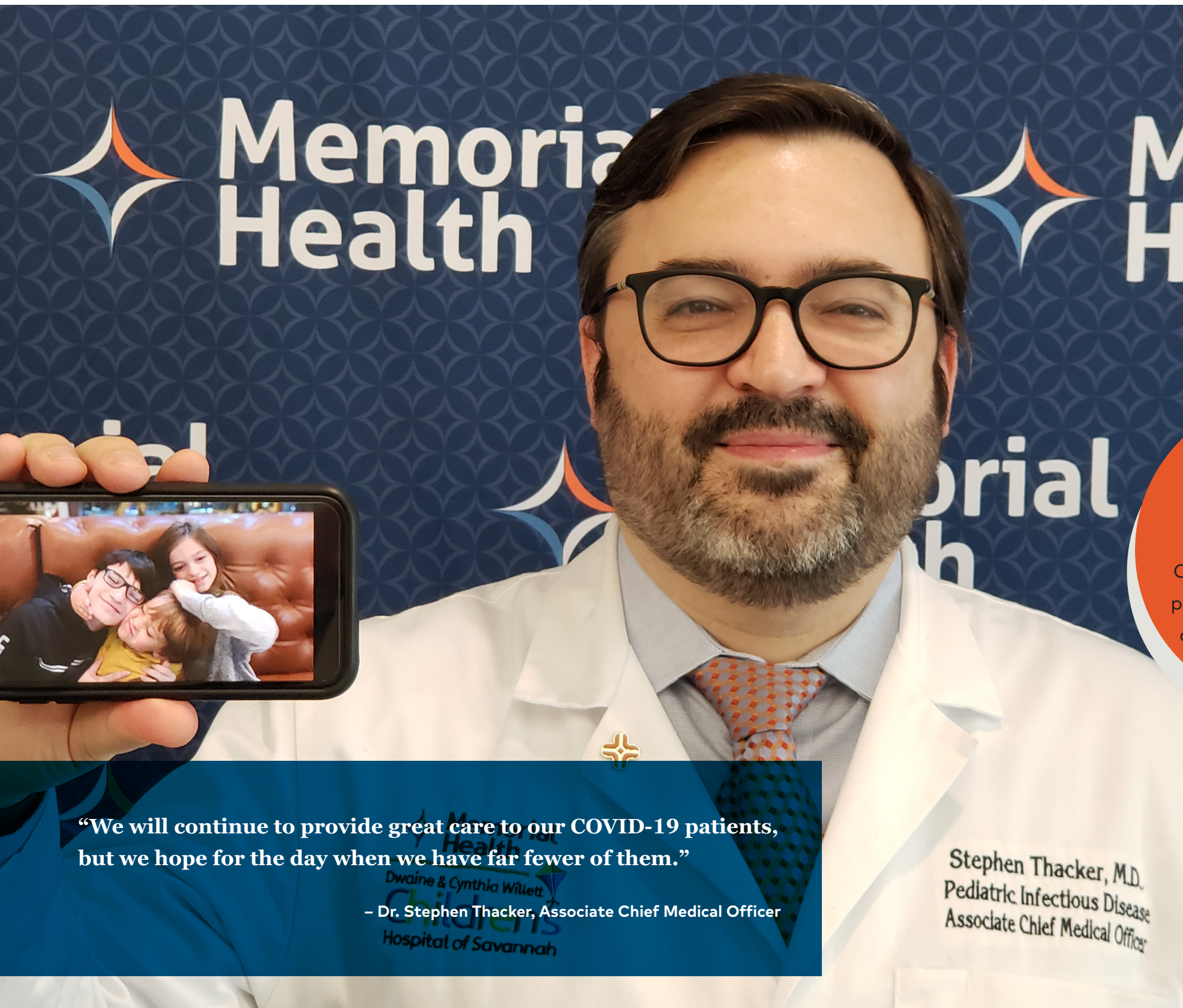
Donations to Local Charities
\$750K

We are proud to be a part of HCA Healthcare,

a collaborative healthcare network comprised of hospitals, urgent care facilities, physician offices and other care sites located in 20 states and the United Kingdom. Our colleagues' skill and sense of purpose drive our commitment to delivering excellence through evidence-based, innovative and patient-centered care.

Above all else, we are committed to the care and improvement of human life.

We live this mission every day for ourselves and the people of southeast Georgia. Since becoming part of the HCA Healthcare family in early 2018, we have made a continued impact on our community.



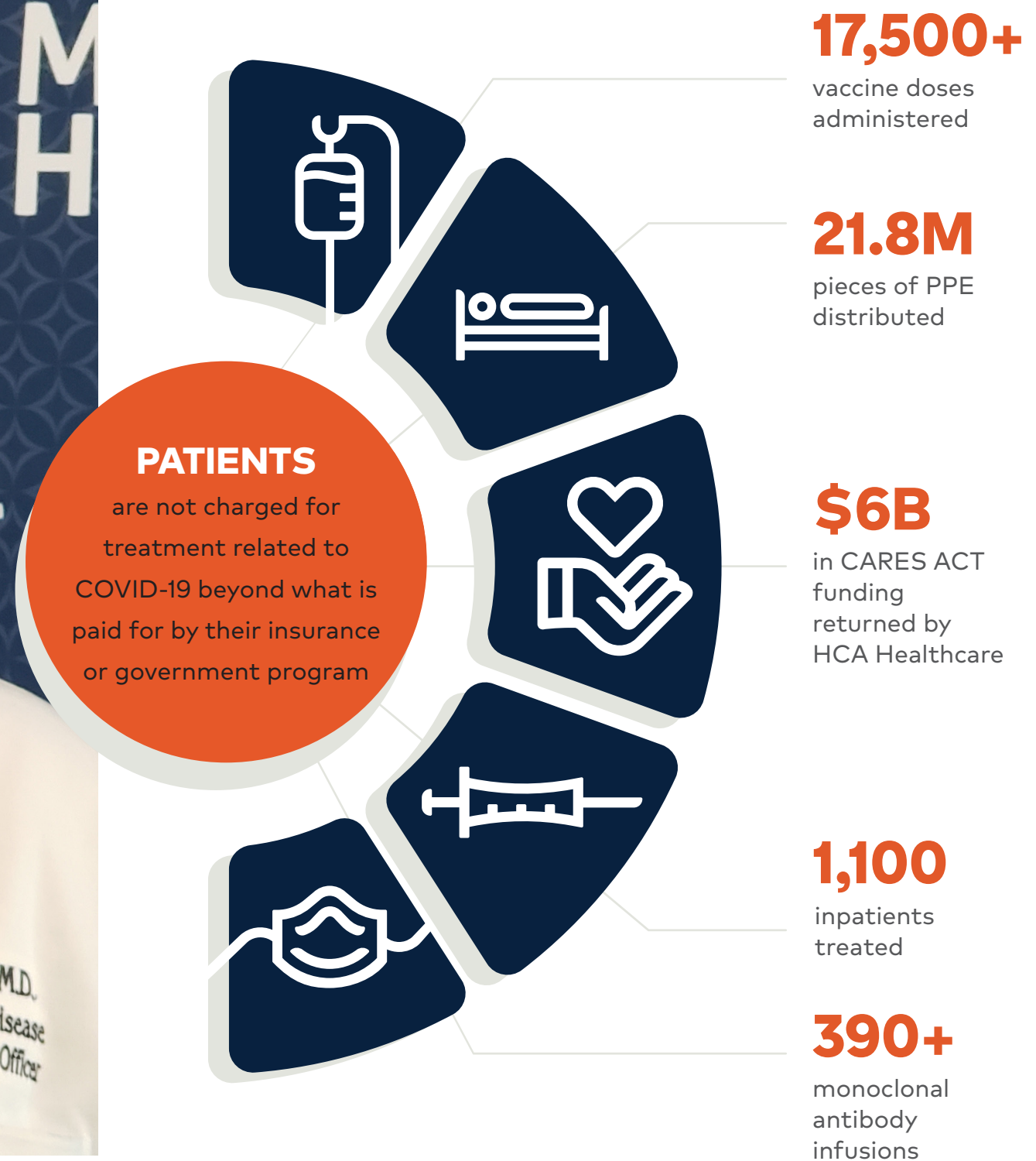
“We will continue to provide great care to our COVID-19 patients, but we hope for the day when we have far fewer of them.”

– Dr. Stephen Thacker, Associate Chief Medical Officer

Memorial Health
Dwaine & Cynthia Willett
Children's Hospital of Savannah

Stephen Thacker, M.D.
Pediatric Infectious Disease
Associate Chief Medical Officer

Battling COVID-19



*As of 4/19/2021

Doing the Right Thing During a Pandemic

Page Blanton, RN, did an 8-week stint in New York and New Jersey during the height of the pandemic, then came home to help those in need at her hospital, Memorial Health University Medical Center. She was recently named one of the “Remarkable Women of the Year” by WSAV-TV. She is constantly writing her patients notes and singing to them. That kindness proves to be a good distraction. “We’re the only person they’ll see sometimes or talk to and so that’s pretty important and a great responsibility,” said Blanton.

Caring for Our Nurses

Pandemic Pay Program

Paid our part-time and full-time colleagues 70% of their income when there weren’t shifts for them to work

HCA Healthcare Hope Fund

Helps colleagues financially during an unexpected crisis

“Nurse Care” emotional support program

Free and unlimited phone access to mental health counselors

Free Hotel Rooms

Hotel rooms for colleagues treating COVID-19 patients, who didn’t want to go home



From left to right: ICU Manager Amber Schieber, RN; Chief Nursing Officer Todd Isbell MSN, RN, CENP; Page Blanton, RN; Director of Critical Care Abby Desesso, RN

Investing in the Future



“We’re committed to bringing ER care closer to where our friends and neighbors live.”

– Shayne George, CEO of Memorial Health

Rendering of a free-standing emergency room. Memorial Health has committed to building one in Richmond Hill and one in Pooler.

We’ve added new equipment, facilities and services, all while remaining focused on our patients and their families.



Opened **\$67M** free-standing Children’s Hospital



Invested **\$28M** to renovate and expand our Heart & Vascular Institute



Invested **\$15M** to expand our Neonatal Intensive Care Unit (NICU)



Over **\$250M** in capital investments since 2018



Launched an early action breast cancer program for high-risk women



Began offering the minimally-invasive TIF procedure for patients with severe acid reflux (GERD)



Launched three new behavioral health programs in 2020

Memorial Health is deeply committed to serving Savannah and the surrounding communities with the highest quality of care.

- 1st in Georgia to offer robotic-assisted bronchoscopy for the early detection of lung cancer
 - 1st in Georgia to offer a new robotic-assisted technology for total knee replacement surgeries
 - 1st in Georgia to offer new single port robotic surgical system for less invasive urological surgery
- 1st in southeast Georgia to perform a mechanical thrombectomy for the treatment of stroke
- 1st in southeast Georgia to perform robotic gastric sleeve surgery

First in the Region

“Being able to leverage HCA Healthcare’s size and scale to benefit our patients means we have access to the latest and greatest technology, medical studies and the ability to recruit top talent to bring excellence to our area.”

– Chief Medical Officer, Dr. Ra Meguiar



New Hospital for the Children of Savannah

The 50-bed, 90,000-square-foot Memorial Health Dwaine & Cynthia Willett Children’s Hospital of Savannah is the only freestanding children’s hospital in southeast Georgia.

Each year, we provide care for approximately:

40,000

pediatric patients



30,000

pediatric emergencies



2,900

pediatric surgeries



2,600

pediatric inpatients



24/7/365 emergency care with board-certified pediatric emergency medicine physicians and pediatric emergency-trained nurses supported by pediatric child life specialists.

Specialties include adolescent medicine, cancer and bleeding disorders, endocrinology, gastroenterology, infectious disease, neurosurgery, general surgery, orthopedics, urology and nephrology.

This is our “Tree of Colors.” It is based on Savannah themes and helps direct patients in the Children’s Hospital to our different medical units.

40+

pediatric specialists

100+

pediatric providers



Features of the Memorial Health Dwaine & Cynthia Willett Children's Hospital of Savannah

All patient rooms (Pediatric Intensive Care Unit, Pediatric Unit, Pediatric Specialty Unit and Inpatient Surgical Unit) include private bathrooms and family accommodations.

Outpatient Services include:

- Imaging
- Sedation
- Infusion and Lab

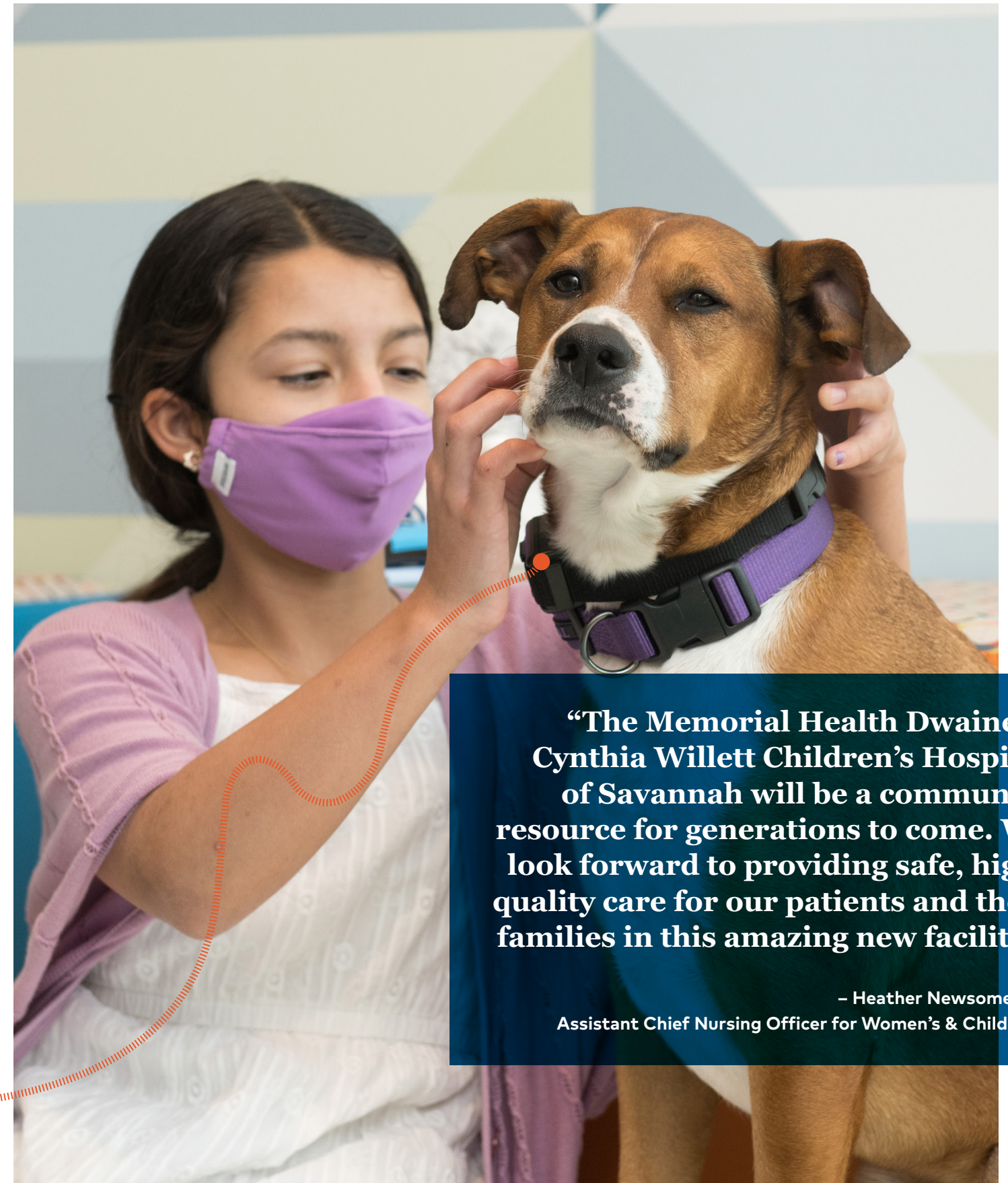
We are the only hospital in the area with induction rooms, so parents can stay with their children right up until they are taken into the operating room.

Child Life Specialists are ready and trained to address the emotional needs of hospitalized children!

A dedicated transport team is ready to care for your child on the way to our Children's Hospital.

Family resources include a chapel, laundry area, nourishment and dedicated play spaces. The outdoor playground has amazing new equipment that will be installed in the Summer of 2021.

The Children's Hospital of Savannah has its own resident facility dog, Penelope!



“The Memorial Health Dwaine & Cynthia Willett Children's Hospital of Savannah will be a community resource for generations to come. We look forward to providing safe, high-quality care for our patients and their families in this amazing new facility.”

– Heather Newsome, RN
Assistant Chief Nursing Officer for Women's & Children's



HCAHealthcareShowsUp.com/MemorialHealth